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All Hi-Force products are designed and manufactured to meet or exceed the requirements of current national and international standards and codes of practice, which are essential to ensure that Hi-Force manufactures hydraulic tools and equipment of the highest possible quality, both today, and in the future. All items are manufactured in accordance with the quality assurance requirements of ISO9001:2008 as verified by our certificate of registration number A21 438.1, originally issued in January 1998 and valid until November 2012 at which time it will be renewed for a further three year period.

All Hi-Force tools are permanently marked with their respective model number and a unique serial number, which are both traceable to an individually issued test certificate. Every Hi-Force tool manufactured is individually tested in accordance with the latest international test procedures, applicable to hydraulic tools and equipment.

All Hi-Force products are covered by a comprehensive warranty against material and/or workmanship defects. All warranty claims must, in the first instance, be registered via our website online warranty claim registration procedure at www.hi-force.com/warranty. The procedure is easy to complete and enables Hi-Force to provide an initial response, within 48 hours of registration of the warranty claim. Following a detailed evaluation of the online warranty claim by our technical department, claims can, in most cases, be approved immediately avoiding the need for costly and time consuming return shipment of the faulty items to Hi-Force. Dependant on whether the approval is to repair or replace, Hi-Force will authorise the warranty through your local authorised Hi-Force Distributor or Service Centre.

Hi-Force reserves the right to request the return of defective or faulty product for a more detailed evaluation and inspection should the information provided in the online warranty claim prove inconclusive. All warranty claim rejections will be supported by a report explaining the reasons why warranty has not been approved.

High pressure hydraulic power provides one of the simplest means of applying a high force in confined spaces, however respect for common sense safety precautions is essential at all times. Every Hi-Force employee is fully conversant with all Hi-Force safety procedures, applicable to the safe operation and use of our products and we feel it is our duty to ensure that all users of hydraulic tools are equally aware of these procedures. With every product that we supply, we provide operation and maintenance instructions to ensure that all operators are equally aware of these safety issues.

